



## REQUEST FOR QUOTES

Provision of Internet Services

Issued by: JCSSO

Issue Date: 21 April 2019

RFQ Number: JCSSO OO2

RFQ Name: Provision of Internet Services

Closing Date for Responses: 30 April 2019 by 16:30 hours (local time)

Location: Bamiyan center

Duration of contract: 31 December 2019

About JCSSO : Justice & Civil Society Support Organization JCSSO is Non profit, non political and non governmental organization located in Bamiyan province

### Our Goals :

- 1-Make it possible for poor people to act in ways that will lead to long-term improvements in their income, in the environment and in the education of their children;
- 2-Provide communities with a greater range of choices and the understanding necessary to take informed action;
- 3-Enable beneficiaries to gain the confidence and competence to participate in the design, implementation and continuing operation of activities that affect the quality of their lives;
- 4-Put institutional, management and financial structures in place ensuring that programme activities are sustainable without Organization assistance within a reasonable timeframe.

### Our Vision:

Creation of a situation, in which human rights are understood, respected and monitored by the people; the society is governed by the rule of law and on the basis of democracy and human rights; and target

communities have reached a sustainable level of social and economic self-autonomy.

Our Mission:

JCSSO works for promotion of human rights, the rule of law and democracy as well as Sustainable development in Afghanistan.

INSTRUCTIONS ON SUBMISSION OF OFFERS

You are requested to submit signed and dated offers specified in this solicitation at or before the exact time specified in this solicitation. Offerors must provide the following information:

- a. The solicitation/RFQ number;
- b. The name, addresses (street, email, other), and telephone number of the offeror;
- c. Brief qualifications of the ISP and its capacity to fulfill the technical specifications including corporate capabilities;
- d. Proof of eligibility to work and or registration in Afghanistan.
- e. Brief bios or CVs of key personnel assigned to undertake the work at JCSSO.
- f. Past performance information: include recent and relevant contacts for the same or similar services and other references (including relevant contract amount, duration of contract, points of contact with telephone numbers and email addresses);
- g. Official quotation/price offered
- h. "Remit to" address, if different than mailing address.

General requirements:

- a. ISP should provide all equipment beyond JCSSO's firewall on free lease basis until the end of contract and its cost should be included as part of quotation.
- b. ISP should provide JCSSO with a guaranteed 1 Mbps download and 1 Mbps
- e. ISP must be capable to of providing uncontended and unfiltered routing to the public Internet by means of ports/protocols/IPs/websites available on Internet.
- C. ISP is responsible to maintain the link fully operational during the period of contract and monitor the service 24/7. In the event of scheduled maintenance, at least 72 hours prior notice is required before the maintenance take place. The ISP will detail the checks to be

conducted. In the event that the connection is down and a field engineer needs to come on site to restore the faulty connection, ISP will make all reasonable efforts to restore service within 2 hours. The ISP will detail their plan to handle such events.

D. JCSSO must be informed one month in advance before changing any public IP's and must provide approval in writing before any public IP can be changed.

Sublimation of quotation:

Please submit your quotation during the deadline through following email:

Email: [communication@jcsso.org](mailto:communication@jcsso.org)

[Mudabir.nasir@gmail.com](mailto:Mudabir.nasir@gmail.com)

For more information please contact through below phone number:

Phone: 0765 110 110