
RFQ (Request for Quotation)
Purpose: Provision of Internet Service
RFQ#: ASMO-2019-058
Issue Date: 11/September/2019
Closing Date: 22/September/2019

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About ASMO:

The Afghan Social Marketing Organization (ASMO) is a social marketing and behavioral change communication organization established in August 2008. ASMO as a free-standing, not-for-profit Afghan organization aims to create positive health outcomes by giving Afghan households the information they need to make informed and healthy choices and expanding access to high quality health products through commercial markets.

The Sustaining Health Outcomes through the Private Sector Plus (SHOPS Plus) project led by Abt Associates awarded Afghan Social Marketing Organization (ASMO) a project that improves the delivery of high quality family planning and maternal and child health products to target populations in Afghanistan through the private sector.

SHOPS Plus will provide technical assistance to ASMO in designing and implementing high quality social marketing interventions which leads to increased access to affordable priority health products and increased demand for priority health products and services. In addition, SHOPS Plus will collaborate with ASMO in developing a vision and roadmap for ASMO sustainability.

1. Purpose & Intent:

ASMO is soliciting quotations from qualified companies specialized in providing internet services. RFQ has defined, specified and detailed the statement of work (SoW) included below.

2. Proposal Requirements:

Responding company is required to prepare & submit their proposals as single submission that include both:

- Technical proposal
- Cost proposal

2.1. Technical Proposal:

Technical proposal should include all of the following and the contents to be presented in chapter wise manner.

- a) Company's background & incorporation
- b) Expertise, track of record of experience supported with evidences
- c) List of key and operations personnel as well as their qualification, experiences
- d) Methodology, approach and work plan if available to show how service is rendered
- e) Copy of company's registration document.
- f) Contact details of current & previous clients with whom your company worked (company name, contact person name, mob#, email and title of work delivered)

Note: If technical proposal failed presenting and completing listed document above, will give rise to either disqualification or affect marking.

2.2. Cost Proposal:

For easy comparison, respondent is required to complete the quote table below.

Quote table:

Item Name	Item Description	U/M	Unit	Unit Price AFN/USD	Cost AFN/USD
Internet Service	For Office use: 10/10 Mbps dedicated point to point Internet with 50% dedicated Satellite or Fiber automatic failover backup services.	Month	9		
Data + Internet	ASMO Warehouse Data + Internet Access ASMO warehouse which is located near to ASMO office but due to no direct LOS, it should be interconnected through ISP network to use Data and Internet services from the same ASMO Main Office 10/10mbps link.	Month	9		

Note: ASMO accepts cost proposal/ budget in USD & AFN. Cost proposal quoted in USD will be converted into AFN at daily exchange determined by procurement committee.

Cost proposal failed presenting and completion as per above, will give rise to either disqualification or affect marking. Tax will be deducted at source when contract awarded.

3. Submission:

Three printed copy of proposal produced in preferably in English or Dari/Pashto, sealed in envelop and deliver to: ASMO main office at following address:

House # 101,Qala-E- Fathullah Street, Lane 1 on the right, District 10, Kabul

3.1. Deadline for submission:

Proposal should reach ASMO no later than 04:00pm Sunday 22nd September 2019.

3.2. Envelop Marking;

Envelop should be marked and delivered as follow:

- Include title and RFQ reference number (see top page)
- Recipient name of Mr. Khalid Ahmadzai
- Envelop should be dropped into the RFQ box made available at the gate

4. Pre Bid Submission:

To verify or clarify question(s) on statement of work, written request can be sent to Technical person and CC secondary contact below. Deadline for questions and responses will be before 03:30pm Thursday 19th September 2019, no phone contact for any purpose.

Prime contact:

Name: Mr. Dilawar Khan Saadat

Email: dsaadat@asmo.org.af

Secondary contact: (cc in the email)

Name: Mr. Khalid Ahmadzai

Email: kahmadzai@asmo.org.af.

5. Statement of Work (Scope):

ASMO is seeking qualified vendor to provide internet to ASMO for its corporate use at two locations in Kabul (Office at Qalai Fatullah area and warehouse at Taimany area). Requirement for internet is as follow:

CRITERIA	Conditions Met: Yes/No	
1. 10/10 Mbps dedicated point to point Internet with 50% dedicated Satellite or Fiber automatic failover backup services		
2. The provider should ensure 24x7 hours connectivity of internet to ASMO Office with a minimum assurance of 95% SLA Uptime, and a maximum latency of 220ms to global DNS servers.		
3. The provider should provide ASMO Office with a block of eight (8) Public IP's of a /29 subnet mask.		
4. Online live traffic monitoring MRTG access should be made available by the provider with access right to the ASMO IT department to check and monitor internet utilization at all the time.		
5. The ISP should have a fully functional Customer Service Center in Kabul and 24x7 help desk support should be available to ASMO Office by phone or on-site support depending on the severity of		
6. Any schedule maintenance to be done by the provider should be performed during off-peak hours (5PM-6AM). Notice of any planned maintenance should be given to ASMO Office at least 48 hours prior to plan downtime.		
7. As per request sometimes, ASMO bandwidth should be increased for temporary periods to overcome congestion.		
Note: - There should be no limitation on traffic/ports, mandatory proxy servers and firewalls. All the above technical requirements are mandatory and must be fulfilled.		

6. Evaluation & Marking:

Proposals received will be reviewed to determine responsiveness with respect to the requirements. Proposals met eligibility criteria above (technical and cost) will be marked/scored to determine selection. Two or more proposal with the same weight/result if any will be entered into price negotiation and interview will be scheduled.

6.1. Markings:

Markings of proposal consist of the following:

6.1.1. 40 Marks for Technical Proposal

Technical aspects of the proposal that may include but not limited to: methodology & approach, staff qualifications & experiences, company's field of experiences, record of satisfaction and experience. Prior contracts delivered to the client(s) will be examined to determine competent proposal. For this purpose, a contract is deemed significant if successfully delivered to the country based International agencies such as UN, embassies, government agencies. Proof and evidences should be provided for the review and cross check.

6.1.2. 60 Marks for Cost Proposal

Cost proposal will be examined and analyzed to determine cost reasonableness.

7. Compliances

This RFQ sets out certain donors procumbent and other regulations requirements. ASMO will not issue award to or will not engage in any contract the individuals or companies that are either involved in or are non-compliant with all of the following.

7.1. Executive Order on Terrorism Financing

Contracting company expected to be engaged in contractual relationship with ASMO should be aware that U.S. Executive Orders and U.S. law prohibits transactions with and the provision of resources and support to, individuals and organizations associated with terrorism. It is the legal responsibility of the company representative to ensure strict and full compliance with these Executive Order and laws.

7.2. Prohibited Source Countries

For the purpose of this work, no goods/resources to be procured/supplied from countries that are classified by USAID as 'prohibited sources' such as Cuba, Iran, Laos, North Korea, Sudan and Syria.

7.3. Anti-Human Trafficking

ASMO is committed to a work environment that is free from human trafficking, which for purposes of this policy, includes forced labor and unlawful child labor. ASMO will not tolerate or condone human trafficking in any part of organization. This policy is consistent with ASMO's Code of Ethics and Business Conduct and our core values to protect and advance human dignity and human rights in our business practices.

ASMO employees, contractors, subcontractors, vendors, suppliers, partners and others through whom ASMO conducts business must avoid complicity in any practice that constitutes trafficking in persons. Action involving, suspension and termination will be taken if vendor or contractor evidenced for non-compliant.

Trafficking for this purpose includes but not limited to the following:

"Trafficking in persons" shall mean the recruitment, transportation, transfer, harboring or receipt of persons, by means of the threat or use of force or other forms of coercion, of abduction, of fraud, of deception, of the abuse of power or of a position of vulnerability or of the giving or receiving of payments or benefits to achieve the consent of a person having control over another person, for the purpose of exploitation. Exploitation shall include, at a minimum, the exploitation of the prostitution of others or other forms of sexual exploitation, forced labor or services, slavery or practices similar to slavery, servitude or the removal of organs.