

Standard Request for Quotation of ISP



Islamic Republic of Afghanistan

Afghanistan Institute of Banking and Finance

STANDARD
REQUEST FOR Quotation
(SRFQ)

FOR THE
INTERNET SERVICE YEAR 2020

RFP serial Number: { **AIBF-RFQ- 2020-001** }

Date of Issue: 08/12/2019

Afghanistan Institute of Banking and Finance (AIBF)

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TO:

1. AIBF has a budget allocation for the procuring of Internet services for which this Request for Quotation is issued.
2. The quotation shall be delivered to the office of the undersigned ON or BEFORE 20/ Dec /2019. Any quotation received later than the scheduled time will not be accepted. The envelope containing the quotation must be clearly marked as "Quotation for Internet Services 2020".
3. All quotation must be valid for a period of thirty (30) days from the closing date of the Request for Quotation.
4. The quotation shall be completed and signed by an authorized representative of the supplier (ISP).
5. In the case of any arithmetical discrepancy between the Unit Rate and the Total Amount quoted, the Unit Rate shall prevail both for the evaluation of quotation and for the subsequent Purchase Order.
6. There will be no public opening of quotation; the purchase is not bound to accept the lowest proposal and services the right to accept or reject any of all the quotations without assigning any reason whatsoever.
7. The Supplier (ISP) should sign and stamp the RFQ.

Scope of Service:

The supplier (ISP) will provide internet services with technical support to purchaser (AIBF) based on monthly payment which will be agreed on a written contract from 1st Jan, 2020 to 30th Dec, 2020.

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Appendix A

BILL OF QUANTITIES

No	Item Name and Description	Unit	Unit Price	Quantity	Currency	Total	Remarks
1	10MB Download and 10MB Upload Internet link primary dedicated	MB		10	AFN		
2	Configuration and Installation charges	Each		1	AFN		
Total							

Name of Supplier	
Signature and Date	
Stamp	

1. Network performance specification

- Packet loss should not be greater than 5% measured as follows:
 - ✓ ICMP echo ping packets will be sent to a www public site such as www.google.com at a rate of 20 or more each 5 minutes. For example:
 - ✓ Ping testing will normally be conducted during network loads of 50-80% if possible.
 - ✓ The response time to a public site should not exceed 200 ms
 - ✓ A loss, or a response time > 200 ms, of more than 5% (>1 out of 20) for any 5-minute interval will cause that 5-minute period to be counted as unacceptable. If the number of unacceptable 5 minute periods exceeds 5% of the number of periods in a > calendar month is unacceptable. The payment for any month with an unacceptably high rate of packet loss will be reduced by a percentage equal to the percentage of packet loss in > excess of 5%.
 - ✓ Ping testing will be conducted 24x7 during network loads of 80% or less.

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- Telephone support shall be available 24x7.
- Installation Requirements
 - ✓ Ensure the full protection of the equipment and cables from any external damages
 - ✓ Microwave / WiMAX or other communication equipment must be attached to a sturdy mast, firmly attached to the building and properly grounded
 - ✓ The cable from the Antenna should be STP cable
 - ✓ Internet service backbone should only be Fiber, not Satellite
 - ✓ Final report of installation including photographs upon completion of installation
 - ✓ The designated Office Manager or a designated AIBF staff member must accept the initial installation in writing.
- Specifications to be provided as part of the bid:
 - ✓ Detailed list of equipment and specifications, including brand names, for the recommended Microwave / WiMAX or other equipment
 - ✓ A detailed list of delivery times and date of completion for this installation
 - ✓ Schedule to procure, ship, and insure Microwave / WiMAX or other and network equipment from point of origin

2. Tasks:

The contractor shall:

- ✓ Meet and work with AIBF staff and others as required;
- ✓ Provide specifications and brand names for the recommended Microwave / WiMAX equipment a schedule to install, and insure Microwave / WiMAX from point of origin to the AIBF Office in Kabul.
- ✓ Cable, install and satisfactorily test Microwave / WiMAX equipment;
- ✓ Ensure the full protection of the equipment and cables from any external damages;
- ✓ Provide one-year warranty and maintenance of Microwave / WiMAX hardware and software;
- ✓ Guarantee up time of greater than 97% for Microwave / WiMAX services;
- ✓ Service Level of your company
- ✓ Main internet provider of your company
- ✓ Provide three phone numbers in Afghanistan for service and maintenance. The numbers must be available and monitored 24/7
- ✓ Provide a list of guaranteed response time to AIBF for repair of failed Microwave / WiMAX services.

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3. Notes:

1. All Bandwidth should be dedicated not share.
2. The payment will be made at the end of each month based on invoice submitted by the company.
3. The amount will be transferred to the company account not to individual account.
4. AIBF reserves the right to cancel or terminate the BPA if the company is not able to provide the satisfactory services.
5. BRT is applicable on agreed total amount as per the contract based on Afghanistan Taxation Law.
6. We reserve the right to issue multiple contracts under this RFQ or to issue no contract if the responses are not adequate.

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Appendix B

SUMMARY OF RELEVANT CAPABILITY, EXPERIENCE AND PAST PERFORMANCE

Include projects that best illustrate your experience relevant to this (RFQ) or similar activities, sorted by decreasing order of completion date.

Projects should have been undertaken in the past three years (i.e., 2017, 2018 and 2019) Projects undertaken in the past three years may be taken into consideration at the discretion of the evaluation panel.

<u>Item #</u>	<u>Project Title and Description of Activities</u>	<u>Location Province/District</u>	<u>Client Name/Tel #</u>	<u>Email Address</u>	<u>Cost in AFN or USD</u>	<u>Start Dates</u>	<u>End Dates</u>	<u>Completed on Schedule (Yes/No)</u>	<u>Subcontractor or Prime Contractor?</u>
1									
2									
3									

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4. Submission of Quotation

Please send your original hard copy of quotation which must signed and stamp by the organization supervisor to:

Afghanistan Institute of Banking and Finance

Herati Masjid Street, House # 68, Shah-e-Naw, Kabul Afghanistan

5. DOCUMENTATION REQUIRED WITH THE SUBMISSION OF THE QUOTATION

The Supplier shall attach the following documents to its proposal:

1. A valid and registered license
2. A valid TIN

Supplier details:

Name of Supplier	
Signature and stamp	
Date	