

**Main Office**

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**REQUEST FOR QUOTATION****Provision of Internet Service and its Required Devices**

دفتر مرکزی  
ګولایې وزیرآباد  
پست بکس ۲۰۸  
کابل، افغانستان  
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**DACAAR RFQ 14-PRF116/DANIDA/1801-ROI/RID3.1/ICTU/02.2020****Date: February 18, 2020**

DACAAR invites interested ISP (Internet Service Provider) Companies to submit their sealed offers for Provision of Dedicated 1.1 internet service and required devices for DACAAR Main Office in Qala-e-Fatullah Wazirabad, Kabul Province as per the specifications and requirements mentioned in Annex (I).

The offers must reach to DACAAR Main Office Logistics Unit located in (Street No. 12, Qala-e-Fathullah, Wazirabad Paikob Kabul Province) till 4:00pm February 29, 2020.

The bid opening session will be held on March 01, 2020 at 10:30am in DACAAR Main Office, Kabul Province and the bid winner will be notified shortly after bid opening session.

**Please include the followings in your offer:**

- Time for the installation of Internet System.
- One-week demo period for bandwidth check plus user and password for the devices to check the bandwidth traffic mentioned in the contract.
- Provision of the description for trouble-shooting, service & support.
- Price for installation plus monthly charges for provision of Internet System.
- Warranties for all equipment's/hardware and installation must be mentioned in your offer, if the device is not in lease or free till end of contract.
- Guarantee for providing speeds stability and connection must be mentioned in your offer.
- A read only user and password in main device for DACAAR ICT to check the live bandwidth speed in internet device.
- A copy of the certificate or registration letter of the ISP from the Ministry of Telecommunication (ATRA) and (MoTC) must be provided.
- Price must include Government Tax (2% for the registered company and 7% for the unregistered company and expired license holders).
- Attach a proven document of your previous work experience.
- Prices must be in USD.

**Terms & Condition for Contract:**

- Only the quotations that meet the exact specifications will be considered.
- Technical Inspection/Evaluation will be done by DACAAR Technical Unit before and after installation.
- Payment will be made through bank transfer after technical confirmation and inspection by DACAAR at the end of each month.
- The contract duration is for one year and it will be extended based on mutual agreement after a market survey.
- The ISP must guarantee their service originality, in case of any discrepancy, DACAAR has the right to terminate the contract without any notice.
- If the ISP wants to bring any changes in their Hardware during the services, it has to be done formally, if DACAAR agrees.
- 5 real live IP's for each connection.
- The ISP has to share two focal points official phone numbers and email addresses for daily support.

- The internet connectivity/ Bandwidth should be dedicated and remain the same 24/7 connected with support and service.
- The bandwidth should always be stable and shows the exact bandwidth after installation and the rest of service 24/7.
- Payment will be done against monthly bills through DACAAR Main Office.
- DACAAR will track the interruption intervals and it will be deducted from the payment and if it occurs continuously, DACAAR has the right to terminate the contract immediately.
- The notice period for contract termination is 15 Days for both parties, in case of dissatisfaction.

For more details, please visit DACAAR Logistics Unit Main Office Kabul, Sunday through Thursday, from 8:00am to 03:00pm. Or contact on below Email Address:

[jamal@dacaar.org](mailto:jamal@dacaar.org) or [faizullah@dacaar.org](mailto:faizullah@dacaar.org)

Sincerely Yours,

Manager – Logistics

Date: February 18, 2020

A handwritten signature in blue ink, consisting of several loops and a long vertical stroke, positioned to the right of the typed name and date.

**ANNEX (I)**  
**DACAAR RFQ 14-PRF116/DANIDA/1801-ROI/RID3.1/ICTU/02.2020**  
**Internet Devices, Service Information and Specifications for Dedicate Internet Connections:**

<b>Hardware Descriptions and Price for Two main connections in DACAAR main office.</b>					
#	Device Name:	Unit	Price of Hardware	Quantity	Remarks
1	MIKROTIK SXTsq Lite5 or better.	Set		1	
2	MIKROTIK SXTsq Lite5 or better.	Set		1	

<b>Hardware Descriptions and Price for point to point internet from DACAAR Main Office to DACAAR Guest Houses (1KM)</b>					
#	Device Name:	Unit	Price of Hardware	Quantity	Remarks
1	MIKROTIK Small Size for Point to point internet connection from main office to staff houses within 1KM.	set		2 set (4 Number)	

<b>Installation Charges for both DACAAR Main Office and Guest Houses:</b>					
#	Device Name:	Unit	Location	Price	Remarks
1	MIKROTIK SXTsq Lite5 or better.	Installation	DACAAR Main Office Kabul		
2	MIKROTIK SXTsq Lite5 or better.	Installation	DACAAR Main Office Kabul		
3	MIKROTIK Small Size of Point to Point	Installation	DACAAR Main Office Kabul		

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**DACAAR RFQ 14-PRF116/DANIDA/1801-ROI/RID3.1/ICTU/02.2020**  
**Internet Devices, Service Information and Specifications for Dedicate Internet Connections:**

<b>Bandwidth Charges Per Month:</b>					
#	Description	Quantity	Location	Monthly Fee	Remarks
1	Dedicated 1.1	14MB	DACAAR Main Office Kabul		<ul style="list-style-type: none"> <li>• Read only user live in main router to check the bandwidth of each connections "No Graph".</li> <li>• 100% Backup and 99.9% Up</li> <li>• Three support number with two email ID</li> </ul>
2	Dedicated 1.1	12MB	DACAAR Main Office Kabul		

Bidder Name: \_\_\_\_\_: اسم آفر دهنده:

Address & Stamp: \_\_\_\_\_: آدرس و مهر کمپنی:

Mobile No: \_\_\_\_\_: نمبر موبائیل:

Email: \_\_\_\_\_: ایمل آدرس:

Time required for the Installation: \_\_\_\_\_: مدت نیاز برای نصب: