

# Request for Proposal (RFP)

**Issue Date: May 20, 2020**

**Deadline: May 30, 2020 – 11:00 AM**

## **Project:**

**Provision of Internet Service**

**Three Internet bandwidth packages:**

**25/25 Mbps (in two offices, 5/5 Mbps and 20/20 Mbps)**

**With 1:1 Ratio**

**Required quotations in sealed envelopes, both Technical Proposal and Financial Proposal.  
The electronic quotations are not be considered**

National Agriculture Education College (NAEC) Technical  
and Vocational Education Institute  
(Takhnikom), Tani Kot Bus stop, Sarak-e-new,  
Chelsetoon Kabul Afghanistan  
Tel: 0777404066

### Background:

The Dutch funded Agricultural TVET (ATVET) is a multi-year project that was designed to provide better formal agricultural education that will result in improved agricultural performance in Afghanistan. The project aims to contribute to improving agricultural productivity by improving the level of education in Agricultural

High schools in Afghanistan. To achieve this, ATVET's expected results are the following:

- Establish a sustainable national agricultural education college (NAEC) which trains and delivers teachers for agricultural high schools (existing and new) that are well qualified and have up-to-date knowledge that is relevant to stakeholders in the agricultural sector (from producers to consumers); and
- Develop modern and relevant national curricula based on the needs of the agricultural sector for use by high schools.

### Specification:

NAEC is requesting quotes for **25/25 Mbps (in two offices, 5/5 Mbps and 20/20 Mbps)**, with (1:1) ratio Internet connection to support existing and anticipated future data, voice, and video traffic. Details of the requirements are as follows.

#### 1. General Requirements:

- The ISP should have experience with NGOs providing a large amount of bandwidth.
- The ISP should have a fully functional customer service center situated in Kabul This should be operational 24/7.
- Our subnet should be on a separate VLAN due to security concerns.
- Delivery and Installation period: One to Two days.
- The ISP should provide us three days of a trial period to test the service.

#### 2. Specific Requirements:

- Provide us a fully dedicated 1:1 Internet connection.
- The ISP should provide an online/live bandwidth monitoring system like MRTG.
- Latency should be less than 200 msec. from router port to peering point.
- The connection from ISP to Main Campus can be Microwave, WiMAX, or any other equipment which gives us the full bandwidth.
- Bandwidth is as follows:
  - Our subnet/Link should not be behind any NAT/Proxy system.
  - No content filtering on provides subnet.
- The backup link should not be less than 80% of the primary link.

### Equipment:

- ISP owned recommended equipment for free until the end of the agreement.
- The equipment should be able to support 50/50 Mbps.
- Any equipment's provided must be new and purchased from the manufacturer, not refurbished" or "independent re-furbishers."

### Technical Factors:

1. Valid AISA and ATRA License under the law of Afghanistan.
2. Company profile.
3. Valid ISP Company Bank account.
4. ISP two (2) current clients for reference.
5. ISP must have a clear understanding of the scope of work and its requirements (For Example, ISP should have a clear understanding of the SOW and the proposal has all the required detail to meet the requirement).
6. ISP personnel should be qualified and experienced (For Example, ISP has enough experience in providing Internet Services in Afghanistan. ISP should have technical and qualified personnel to provide support in case link disruption or any other technical problem).
7. ISP should have a backup solution other than their primary connection (For Example, in case the primary link is disrupted, the ISP should be able to connect NAEC to the internet through VSAT).
8. ISP's support services (For Example, ISP support team is available to solve problems 24/7 via phone, email, or chat).
9. ISP should have a fully functional Network Operation center in Kabul.

#### Proposal submission guideline:

Quotations should be submitted in sealed envelopes and should be mentioned both Technical Proposal and Financial Proposal in hard copies only to the above-mentioned address by no later than May 30, 2020 – 11:00 AM. Electronic quotations are not permitted and will not be considered. Quotes/Proposals received after the due date will not be considered.

#### Other:

NAEC as a non-profit educational institution expects to be charged no more than standard humanitarian agency rates. NAEC will not pay any of the bidders' cost of preparing their proposals under this RFQ.

#### Bidder Information:

Kindly provide the following information in your offers:

Authorized Signature:

Name:

Title:

Company: Email Address:

Telephone(s)