



جمهوری اسلامی افغانستان  
Islamic Republic of Afghanistan  
Independent Directorate of Local Governance

SHOPPING

INVITATION TO QUOTE

Procurement of Supply and Installation of Call Center - Equipment and System

Ref# AF-IDLG-197868-GO-RFQ

**Purchaser:** COVID 19 Relief Efforts for Afghan Communities and Households (REACH) Project, Deputy Ministry of Municipalities, DMM-IDLG

Project name: COVID 19 Relief Efforts for Afghan Communities and Households (REACH) Project

**Project-ID: P174119**

**Grant No. TF-B3543, IDA-D7110**

Issued Date: 26 October 2020

Date: October 26, 2020

**INVITATION TO QUOTE**

Procurement of Supply and Installation of Call Center – Equipment and System

**Gentleman/Ladies:**

1. You are invited to submit your price quotation(s) for Procurement of Supply and Installation of **Call Center - -Equipment and System**.
2. The Government of the Islamic Republic of Afghanistan has applied for financing from the World Bank toward the cost of the Covid-19 Relief Efforts for Afghan Communities and Households (REACH) Project, and intends to apply part of the proceeds to cover the eligible payments under the contract for Procurement of Supply and Installation of **Call Center – Equipment and System**.
3. Information on Technical specifications and Schedule of Requirements & Price Schedule is provided in Attachments 3 and 4.
4. Your Quote shall be evaluated and contract awarded to the firm(s) offering the lowest evaluated price, technically responsive and fulfilling qualification requirements.
5. You are requested to submit the following documents with your bid: Each document shall be signed by a duly authorized representative of your firm:
  - (i) Terms and Conditions of Supply (**Attachment 2**)
  - (ii) Technical Specification duly indicating comply or not comply (**Attachment 3**)
  - (iii) Schedule of Requirements and Price Schedule (**Attachment 4**)
  - (iv) Qualification of the Bidders (**Clause 8 below**)Failure to submit the above documentation may result in the Bid being declared non-responsive and rejected.
6. Your quotation for the full quantity and the documents listed in Clause 5 above in the required format in duplicate and in English language, should be accompanied by adequate technical documentation and catalogue(s) and other printed material or pertinent information (in English language) for the item quoted. This should be addressed and submitted to:

Procurement Management Unit,

Second Floor, Deputy Ministry of Municipality, Procurement Unit

Ansari Square, First Lane to the left, Turkish Cargo Lane, Deputy Ministry of Municipalities

Tel: +93 (0) 202214012

E-mail: [procurement.idlg@ccnpp.org](mailto:procurement.idlg@ccnpp.org)

Kabul, Afghanistan

7. Manufacture authorization is not required.
8. Qualification Requirements: The details are as given below:

(a) Financial Capability

The Bidder shall furnish documentary evidence that it meets the following financial requirement(s):

- **Bidders shall include a letter from a reputed bank indicating their financial status which will indicate their ability to perform the contract of the magnitude equivalent to the quoted price.**

(b) Experience and Technical Capacity

The Bidder shall furnish documentary evidence to demonstrate that it meets the following experience requirement(s):

- **Bidders must provide evidence of having executed at least One (1) contract of similar or the contract of the magnitude equivalent to the quoted price within the period of last five years**

(c) The Bidder shall furnish documentary evidence to demonstrate that the Goods it offers meet the following usage requirement: Not Applicable

- Catalogue/Broacher of the items offered with details Technical literature/specifications. Not Applicable

9. The deadline for receipt of your quotation (s) by the Purchaser at the address indicated in Paragraph 6 is:

**Date: 02 November 2020**

**Time: 10:00 A.M Local Time, Kabul Afghanistan**

**Late quotation will be rejected.**

**Number of copy required 1 Original**

**Quotations by e- mail or fax are not acceptable.**

10. Your quotation(s) should be submitted as per the following instructions and in accordance with the Terms and Conditions of supply in the attached draft Purchase Order. Please sign Attachment No. 2.

**(i) PRICES:** The prices should be quoted for delivery DDP, PIU/DMM, Kabul, Afghanistan. The DDP is according to current edition of INCOTERMS (2020), Published by International Chamber of Commerce, Paris. Prices can be quoted in any Bank member country currency, including Euro, but no more than three currencies. The Bidder is to complete all the columns in Attachment 4 for the items offered and sign the bottom of the page containing the items offered. The current local taxes are 7 % Business Receipt Tax (BRT) in case the bidder is **not** registered in Afghanistan and 2 % Business Receipt Tax (BRT) in case the bidder is registered in Afghanistan. **The bidder should include appropriate BRT in the price and also provide total price net of taxes in the price schedule.** BRT tax will be deducted from gross billed amount while making payment'

**For information on taxes in Afghanistan, the bidder is advised to refer to the web site of Ministry of Finance: [www.mof.gov.af/tax](http://www.mof.gov.af/tax).**

**(ii) EVALUATION:** Offers determined to be substantially responsive to the technical specifications and qualifications requirements will be evaluated by comparison of their prices by converting their DDP price to the AFN based on the exchange rate published by Da Afghanistan Bank, Kabul on the date specified in Paragraph 8 for submission of quotations.

**(iii) VALIDITY OF THE OFFER: Your quotation(s) should be valid for a period of 60 days from the date for receipt of quotation(s) indicated in Paragraph 8 of this Invitation to Quote.**

11. Further information can be obtained from:

**Procurement Management Unit,  
Second Floor, Deputy Ministry of Municipality, Procurement Unit  
Ansari Square, First Lane to the left, Turkish Cargo Lane, Deputy Ministry of  
municipalities  
Tel: +93 (0) 202214012  
E-mail: procurement.idlg@ccnpp.org  
Kabul, Afghanistan**

12. **Award of Purchase Order:** The Purchaser will award the contract to the bidder whose quotation has been determined to be substantially responsive and who has offered the lowest evaluated quotation price, meets the required standards of technical and qualification requirements.

Notwithstanding the above, the Purchaser reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.

The bidder whose bid is accepted will be notified of the award of contract by the Purchaser prior to expiration of the quotation validity period. The terms of the accepted offer shall be incorporated in the purchase order.

13. **Bid Security is not required.**
14. We look forward to receiving your quotations and thank you for your interest in this project.

Yours sincerely,

Procurement Management Unit,  
Second Floor, Deputy Ministry of Municipality, Procurement Unit  
Ansari Square, First Lane to the left, Turkish Cargo Lane, Deputy Ministry of  
Municipalities  
Tel: +93 (0) 202214012  
E-mail: procurement.idlg@ccnpp.org  
Kabul, Afghanistan

**Prepared by:  
By Procurement Management Unit.**

**Approved By:**  
**Name:** Mohammad Najeeb "Amiri"  
**Title/position:** General Project Director for EZ-KAR/CCNPP  
**Signature:** \_\_\_\_\_

**Attachment 1**

**SHOPPING**

**Draft Purchase Order/Contract**

**Purchase Order No:**

**AF-IDLG-197868-GO-RFQ**

**Date of Purchase Order:**

**Name of the Purchaser: Independent Directorate of Local Governance, Deputy Ministry of Municipalities REACH Project**

**Kabul - Afghanistan**

**Complete Postal Address of Purchaser:**

**Procurement Management Unit,  
Second Floor, Deputy Ministry of Municipality, Procurement Unit  
Ansari Square, First Lane to the left, Turkish Cargo Lane, Deputy Ministry of**

**Municipalities**

**Tel: +93 (0) 202214012**

**E-mail: procurement.idlg@cnpp.org**

**Kabul, Afghanistan**

1. Subject: Invitation for Quotation for Procurement of Supply and Installation of Call Center – Equipment and System

**TO:**

**Address:**

\_\_\_\_\_

Dear Sir:

Your price quotation No- **AF-IDLG-197868-GO-RFQ** Dated ----- for the supply and installation of the above goods/services is accepted by the Purchaser for an amount of \_\_\_\_\_ as per the Terms and Conditions described in Attachment 2 to this Purchase Order.

Please acknowledge within 5 (five) days from the date of receipt of this Purchase Order.

Yours Sincerely,

Authorized Representative

**Procurement Management Unit,  
Second Floor, Deputy Ministry of Municipality, Procurement Unit  
Ansari Square, First Lane to the left, Turkish Cargo Lane, Deputy Ministry of**

**Municipalities**

**Tel: +93 (0) 202214012**

**E-mail: procurement.idlg@cnpp.org**

**Kabul, Afghanistan**

## Attachment 2

### Terms and Conditions of Supply

**Project Name:** Project name: **COVID 19 Relief Efforts for Afghan Communities and Households (REACH) Project**

Invitation for Quotation for **Procurement of Supply and Installation of Call Center - Equipment and System**

**ITQ No:** AF-IDLG-197868-GO-RFQ

**1. Schedule of Requirements and Price Schedules:**

<i>Item No</i>	<i>Description of Goods</i>	<i>QYT</i>	<i>Unit</i>	<i>Final (Project Site) Destination</i>
1	New brand Dell PowerEdge R740 Server or equivalent with same quality performance	1	PCs	PIU/Deputy Ministry of Municipalities
2	New brand 42U Original and Standard HP Rack or equivalent with same quality performance	1	PCs	PIU/Deputy Ministry of Municipalities
3	VMware vSphere Standard License for 3 Years	3	PCs	PIU/Deputy Ministry of Municipalities
4	Brand new PBX (Hardware) or equivalent with same quality performance	1	PCs	PIU/Deputy Ministry of Municipalities
5	Bulk voice campaign setup, installation and maintenance for 1 year	1	PCs	PIU/Deputy Ministry of Municipalities
6	Brand New Digium A20 (Phone, A20, 2-line SIP with HD Voice or equivalent with same quality performance	10	PCs	PIU/Deputy Ministry of Municipalities
7	PBX (Software)	1	PCs	PIU/Deputy Ministry of Municipalities
8	SMS Service and Setup, SMPP service of 10,000 SMS	1	PCs	PIU/Deputy Ministry of Municipalities

2. **Delivery Time:** Refer to attachment 4. (See Attachment 4)
3. **Fixed Price** the prices indicated in are firm and fixed and not subject to any adjustment for the duration of the contract.
4. **Country of Origin:** You will be required to furnish at the time of delivery a Certificate of Origin for each item evidencing the origin of the items.
6. **Delivery Schedule:** The delivery schedule should be completed as per Attachment 4.
7. **Payment:** The method and conditions of payment to be made to the Supplier under this Contract shall be as follows:

Hundred (100) percent of the Contract Price shall be paid by bank transfer on receipt of the Goods and upon submission of the documents specified in **Clause 13** and receipt/ **delivery**

**certificate issued by the purchaser.** to the Supplier within thirty (30) days after the date of the acceptance certificate (**Attachment 5**) for the respective delivery issued by the Purchaser.

8. **Performance security:** Supplier shall, within seven (7) days of the notification of contract award, provide a performance security for **10** % of contract value for the performance of the Contract. The performance security shall be valid up to end of warranty period (for six (6) months). The Performance Security shall be discharged by the Purchaser and returned to the Supplier not later than seven (7) days following the date of Completion of the Supplier's performance obligations under the Contract, including any warranty obligations. The Performance Security Form included as Attachment 6.

9. **Warranty:** The Supplier warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials.

The Supplier further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.

The warranty shall remain valid for twelve (12) months after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination.

The Purchaser shall give notice to the Supplier stating the nature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Purchaser shall afford all reasonable opportunity for the Supplier to inspect such defects.

Upon receipt of such notice, the Supplier shall, within 15 days expeditiously repair or replace the defective Goods or parts thereof, at no cost to the Purchaser.

If having been notified, the Supplier fails to remedy the defect within the period specified above, the Purchaser may proceed to take within a reasonable period such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.

10. **Packaging and Marking Instructions:**

The Supplier shall provide such packing of the Goods as is required to prevent their damage during transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt, and precipitation during transit and open storage.

11. **Required Technical Specifications**

See Attachment 3

Supplier confirms compliance with above specifications.

12. **Failure to Perform:** The Purchaser may cancel the Purchase Order if the Supplier fails to deliver the Goods, in accordance with the above terms and conditions, in spite of a 21 day notice given by the Purchaser, without incurring any liability to the Supplier. If the Supplier fails to perform, the Supplier will be blacklisted and not eligible to participate in any Government procurement tenders/bids for a period of two years.

13. **Delivery Documents**

Details of Shipping / Delivery and other Documents to be furnished by the Supplier are:

Upon or before delivery of the Goods, the Supplier shall notify the Purchaser in writing and deliver the following documents to the Purchaser:

- (i) Two originals and two copies of the Supplier's invoice, showing Purchaser, the Contract number, loan number; Goods' description, quantity, unit price, and total amount.  
Invoices must be signed in original and stamped or sealed with the company stamp/seal;
- (ii) two copies of delivery note, road consignment note, truck waybill, or multimodal transport document showing Purchaser as Deputy Ministry of Municipalities, Independent Directorate of Local Governance IDLG-DMM, Kabul, Islamic Republic of Afghanistan and delivery through to final destination as stated in the Contract;
- (iii) two copies of the Packing list identifying contents of each Package;
- (v) one original of the manufacturer's or Supplier's Warranty Certificate covering all items supplied;
- (vi) one original of the Supplier's Certificate of Origin covering all items supplied;

**14. Inspection and Test**

The following inspection and tests shall be performed on receipt of goods.

- i) Visual inspection
- ii) Test run and demo
- iii) Inspection for any physical damage
- iv) Any other test to ensure that the goods supplied are as per technical specification.

NAME OF THE SUPPLIER \_\_\_\_\_  
Authorized Signature \_\_\_\_\_  
Place: \_\_\_\_\_  
Date: \_\_\_\_\_



### ATTACHMENT 3

#### TECHNICAL SPECIFICATION

Bidders are required to offer a standard product model most closely matching the specifications given below and provide details of the offer.

Bidders must enter “comply or not comply” against each paragraph of the specification, comment as necessary, and sign & stamp each page. Failure to complete this statement of compliance may result in the offer being rejected.

The Goods shall comply with following Technical Specifications and Standards:

#### **Call Center – Equipment and System**

<b>Items</b>	<b>Specification</b>	<b>Comply/Not Comply</b>	<b>Bidder's Response</b>
Item 1	New brand Dell PowerEdge R740 Server, Trusted Platform Module 2.0, Processor: Intel® Xeon® Platinum 8260M 2.4G, 24C/48T, 10.4GT/s, 35.75M Cache, Turbo, HT (165W) DDR4-2933, Memory: 128GB RDIMM, Hard Drive: 4 * 1.92TB SSD SATA Read Intensive 6Gpbs 512n 2.5in Hot-plug Drive, Hawk-M4R,1 DWPD,3504 TBW, Network Adapter: 10Gb Network Interface Card x4, DVD: DVD ROM, SATA, Internal, ReadyRails Sliding Rails With Cable Management Arm Dual, Hot-plug, Redundant Power Supply (1+1), 750W . RAID controller (RAID 0,1,5,10), Operating System support: Canonical® Ubuntu® LTS, Citrix® XenServer®, Microsoft Windows Server® with Hyper-V, Red Hat® Enterprise Linux , SUSE® Linux Enterprise Server VMware® ESXi, Height: 86.8mm (3.4"), Width*: 434.0mm (17.1"), Depth*: 737.5mm (29.0"), Weight: 28.6kg (63.0lbs.). Embedded / At-the-Server iDRAC9, iDRAC Restful API with Redfish, iDRAC Direct, Quick Sync 2 LE/wireless module, 3 years warranty or equivalent with same quality performance		
Item 2	New brand 42U Original and Standard HP Rack or equivalent with same quality		
Item 3	VMware vSphere Standard License for 3 Years, Technical Support, 12 Hours/Day, per published Business Hours, Monday through Friday.		
Item 4	Brand new PBX (Hardware), Pbxt-ucs-0400 (PBX act Appliance 400 can support 400 users concurrently, SVCN-PBXT0400G (Gold Support PBX act 400 (per year), A101-DEKIT (Sangoma A101DE 1 port T1/E1/j1 PCI Express 1024 tap (128ms) hardware-based echo canceller single T1/E1 or fractional T1/E1 data streams), 1 year warranty, plus setup, installation and configuration, or equivalent with same quality performance		
Item 5	Bulk voice campaign setup, installation and maintenance for 1 year (Auto dialer form of GUI will be integrated with same setup so will be easy for agents to administrate and manage voice campaign).		
Item 6	Brand New Digium A20 (Phone, A20, 2-line SIP with HD Voice, Fast Ethernet, 2.8 Color Display, Icon Keys), should be compatible, 1 year warranty, or equivalent with same quality		

	performance		
Item 7	PBX (Software), Soft PBX setup, installation and configuration on the server and 1 year maintenance (Soft PBX on asterisk with GUI (can only support SIP as a trunk). Unlimited number of users. Bulk voice campaign setup, installation, configuration, and maintenance for 1 year. (Autodialed form of GUI will be integrated with same setup so will be easy for agents to administrate and manage voice coaming).		
Item 8	SMS Service and Setup, SMPP service of 10,000 SMS (SMPP service for bulk (optional), Bulk SMS campaign setup, installation, configuration and maintenance for 1 year. (Bulk SMS sender should be form of GUI to be easy for agents to administrate and manage SMS campaign).		

**Attachment 4**  
**Schedule of Requirements and Price Schedule**

<i>Item No</i>	<i>Description of Goods Desk top printer</i>	<i>QYT</i>	<i>Unit No</i>	<i>Final (Project Site) Destination</i>	<i>Delivery (as per Incoterms) Period DDP Kabul, Afghanistan</i>	
					<i>Delivery Period</i>	<i>Bidder's offered Delivery date [to be provided by the bidder]</i>
1	New brand Dell PowerEdge R740 Server or equivalent with same quality performance	1	<i>PCs</i>	<i>DDP-PIU/Deputy Ministry of Municipalities DMM</i>	4 weeks	
2	New brand 42U Original and Standard HP Rack or equivalent with same quality performance	1	<i>PCs</i>	<i>DDP-PIU/Deputy Ministry of Municipalities DMM</i>	4 weeks	
3	VMware vSphere Standard License for 3 Years	3	<i>PCs</i>	<i>DDP-PIU/Deputy Ministry of Municipalities DMM</i>	4 weeks	
4	Brand new PBX (Hardware) or equivalent with same quality performance	1	<i>PCs</i>	<i>DDP-PIU/Deputy Ministry of Municipalities DMM</i>	4 weeks	
5	Bulk voice campaign setup, installation and maintenance for 1 year	1	<i>PCs</i>	<i>DDP-PIU/Deputy Ministry of Municipalities DMM</i>	4 weeks	
6	Brand New Digium A20 (Phone, A20, 2-line SIP with HD Voice or equivalent with same quality performance	10	<i>PCs</i>	<i>DDP-PIU/Deputy Ministry of Municipalities DMM</i>	4 weeks	
7	PBX (Software)	1	<i>PCs</i>	<i>DDP-PIU/Deputy Ministry of Municipalities DMM</i>	4 weeks	
8	SMS Service and Setup, SMPP service of 10,000 SMS	1	<i>PCs</i>	<i>DDP-PIU/Deputy Ministry of Municipalities DMM</i>	4 weeks	

1. The delivery period will count from date of the signature of purchase order and its acceptance.

2. Partial shipments are accepted, but the entire delivery must be completed within the specified weeks mentioned above.
3. Quotations must include full quantity. Incomplete lot will not be accepted.
4. Payment on shipment will be made only on shipment of full lot.
5. Bidders quoting delivery period more than 4 weeks will be treated as non-responsive bid.

**Note:**

- The supplier shall ensure to supply of new (original manufacturer packaging) and latest equipment as per specifications.
- The supplier will demonstrate to the **Deputy Ministry of Municipalities, Rehabilitation Efforts for Afghan Communities and Households (REACH) Project** satisfaction that the goods confirm to the Technical Specification as mentioned on Attachment III.
- **Delivery, Transportation, Insurance, Storage, Unloading, Installation, Testing and Commissioning at the final point of destination shall be the responsibility of the Supplier, and such cost shall be included in the Quoted Price.**

## Price Schedule: Goods Manufactured Outside the Purchaser's Country, already imported

Date: \_\_\_\_\_  
 ITQ No: \_\_\_\_\_  
 Alternative No: \_\_\_\_\_  
 Page N° \_\_\_\_\_ of \_\_\_\_\_

1	2	3	4	5	6	7	8	9	10	11	12
Line Item N°	Description of Goods	Country of Origin	Delivery Date as defined by Incoterms	Quantity and physical unit	Unit price including Custom Duties and Import Taxes paid	Custom Duties and Import Taxes paid per unit [to be supported by documents]	Unit Price net of custom duties and import taxes (Col. 6 minus Col.7)	Price per line item net of Custom Duties and Import Taxes paid (Col. 5×6)	Price per line item for inland transportation and other services required in the Purchaser's country to convey the goods to their final destination	Total Price per line item (Col. 9+10) including of local taxes such as BRT	Total Price per line item excluding of local taxes such as BRT *
<i>[insert number of the item]</i>	<i>[insert name of Goods]</i>	<i>[insert country of origin of the Good]</i>	<i>[insert quoted Delivery Date]</i>	<i>[insert number of units to be supplied and name of the physical unit]</i>	<i>[insert unit price per unit]</i>	<i>[insert custom duties and taxes paid per unit]</i>	<i>[insert unit price net of custom duties and import taxes]</i>	<i>[insert price per line item net of custom duties and import taxes]</i>	<i>[insert price per line item for inland transportation and other services required in the Purchaser's country]</i>		<i>[insert total price per line item]</i>
1	New brand Dell PowerEdge R740 Server or equivalent with same quality performance		4 Weeks	1							

2	New brand 42U Original and Standard HP Rack or equivalent with same quality performance		4 Weeks	1							
3	VMware vSphere Standard License for 3 Years		4 Weeks	3							
4	Brand new PBX (Hardware) or equivalent with same quality performance		4 Weeks	1							
5	Bulk voice campaign setup, installation and maintenance for 1 year		4 Weeks	1							

6	Brand New Digium A20 (Phone, A20, 2-line SIP with HD Voice or equivalent with same quality performance		4 Weeks	10								
7	PBX (Software)		4 Weeks	1								
8	SMS Service and Setup, SMPP service of 10,000 SMS		4 Weeks	1								
											Total Bid Price	

Name of Bidder *[insert complete name of Bidder]* Signature of Bidder *[signature of person signing the Bid]* Date *[insert date]*

\*As per the current tax rates, col. (12) should be col. (11)\*0.98 for the bidders registered with AISA or col. (11)\*0.93 for bidders **not** registered with AISA. The payment will be made after deducting local taxes and therefore amount indicated in this column will only be paid.

**Attachment 5**

(For Acknowledgment of receipt)

**ACCEPTANCE CERTIFICATE**

**Contract Reference:** AF-IDLG-197868-GO-RFQ

**Items:** *Invitation for Quotation Procurement of Supply and Installation of Call Center - Equipment and System*

**Supplier:**

**Invoice Number:**

**Date Goods received:**

**Purchaser:** Covid-19, Relief Efforts for Afghan Communities and Households (REACH) Project, Deputy Ministry of Municipalities DMM.

**I hereby confirm that the above-referenced goods have been received in accordance with the contract and appear to be in good order.**

**Signed.....**

**Name:** Mohammad Najib Amiri, Program Director, Project Implementation Unit

**For and on behalf of:** Covid-19, Relief Efforts for Afghan Communities and Households (REAC) Project, Deputy Ministry of Municipalities, Independent Directorate of Local Governance, DMM-IDLG



Attachment 6

## Performance Security

*[The bank, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated]*

Date: *[insert date (as day, month, and year) of Bid Submission]*

ITQ No. and title: *[insert no. and title of bidding process]*

Bank's Branch or Office: *[insert complete name of Guarantor]*

**Beneficiary:** Covid-19 Relief Efforts for Afghan Communities and Households (REACH) Project, Deputy Ministry of Municipalities DMM-IDLG

**PERFORMANCE GUARANTEE No.:** *[insert Performance Guarantee number]*

We have been informed that *[insert complete name of Supplier]* (hereinafter called "the Supplier") has entered into Contract No. *[insert number]* dated *[insert day and month]*, *[insert year]* with you, for the supply of *[description of Goods and related Services]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a Performance Guarantee is required.

At the request of the Supplier, we hereby irrevocably undertake to pay you any sum(s) not exceeding *[insert amount(s) in figures and words]* upon receipt by us of your first demand in writing declaring the Supplier to be in default under the Contract, without cavil or argument, or your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This Guarantee shall expire no later than the *[insert number]* day of *[insert month]* *[insert year]*, and any demand for payment under it must be received by us at this office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 458, except that subparagraph (ii) of Sub-article 20(a) is hereby excluded.

*[signatures of authorized representatives of the bank and the Supplier]*