



**UNHCR**

United Nations High Commissioner for Refugees  
Haut Commissariat des Nations Unies pour les réfugiés

**DATE: 19 Sep 2021**

**REQUEST FOR PROPOSAL: No. RFP/COK/028/2021**

**TENDER FOR CONSTRUCTION OF COMMUNITY CENTER IN  
KHUSHBAI VILLAGE IN BAGHAK PARR SITETAKHAR PROVINCE**

**SFD CODE: E43**

**CLOSING DATE AND TIME: 18 Oct 2021 – 16:00 HRS (LOCAL TIME)**

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## **INTRODUCTION TO UNHCR**

The Office of the United Nations High Commissioner for Refugees (UNHCR) was established on December 14, 1950 by the United Nations General Assembly. The agency is mandated to lead and co-ordinate international action to protect refugees and resolve refugee problems worldwide. Its primary purpose is to safeguard the rights and well-being of refugees. It also has a mandate to help stateless people.

In more than five decades, the agency has helped tens of millions of people restart their lives. Today, a staff of some 6,600 people in more than 110 countries continues to help about 34 million persons. To help and protect some of the world's most vulnerable people in so many places and types of environment, UNHCR must purchase goods and services worldwide. For further information on UNHCR, its mandate and operations, please see <http://www.unhcr.org>.

## **1. REQUIREMENTS**

UNHCR, Kabul, invites qualified Contractors, duly registered with the Government of Afghanistan, to make a firm offer for the provision of Construction Services for: **UNHCR fully funded Construction of Community Center in Khushbai Village in Baghak PARR Site Takhar Province as per the attached Technical Drawings/Design and BOQ.**

### **IMPORTANT:**

Technical Drawings/Design & Bill of Quantity (BOQ) are detailed in **Annex C** and **Annex D** of this document.

It is strongly recommended that this Request for Proposal (RFP) and its annexes be read thoroughly. Failure to observe the procedures laid out therein may result in disqualification from the evaluation process.

Sub-Contracting: Please take careful note of article 5 of the attached General Terms and Conditions (**Annex A**).

Note: this document is not construed in any way as an offer to contract with your firm.

## **2. BIDDING INFORMATION:**

### **2.1. RFP DOCUMENTS**

The following annexes form integral part of this Invitation to Bid:

Annex A:	UNHCR General Conditions of Contracts for the Provision of Services (2018)
Annex B:	UNHCR General Conditions of Contracts for Civil Works (October 2000)
Annex C:	Approved Technical Drawings for Community Center- 31 pages
Annex D:	BOQ & Financial Offer Form
Annex E:	Vendor Registration Form
Annex F:	UN Supplier Code of Conduct
Annex G:	Proposal Submission Checklist
Annex H:	Technical Specifications
Annex I:	eTenderBox Registration Guide
Annex J:	eTenderBox Supplier User Manual

## **2.2 ACKNOWLEDGMENT**

We would appreciate your informing us of the receipt of this RFP by return e-mail to the Supply Chain Unit at [afgkascu@unhcr.org](mailto:afgkascu@unhcr.org) as to:

- Your confirmation of receipt of this RFP
- Whether or not you will be submitting a bid

### **IMPORTANT:**

Failure to send the above requested information may result in disqualification of your offer from further evaluation.

## **2.3 REQUESTS FOR CLARIFICATION**

Bidders are required to submit any request for clarification or any question in respect of this RFP by e-mail to the Supply Chain Unit at [afgkascu@unhcr.org](mailto:afgkascu@unhcr.org).

**The deadline for receipt of questions is 14:00 hrs local time on 14 Oct 2021.**

Bidders are requested to keep all questions concise.

### **IMPORTANT:**

Please **DO NOT SEND BIDS** to the above email addresses. **Only Queries and questions** on this RFP can be sent to the above address.

UNHCR will compile the questions received and plans to respond to such questions shortly after the closing date/time for clarifications. UNHCR may, at its discretion, copy any reply to a particular question to all other invited bidders at once.

### **SITE VISIT – MANDATORY**

A pre-bid site visit / conference will be held at the project site on **Sunday 10 October 2021 from 9:00 am to 12:00 hrs local time**. A maximum of 2 representatives per company is allowed. Below are details of the site visit facilitator:

Name Navid Ayobi  
Position: liaison Officer  
Phone: 0729758976

During the visit, UNHCR representatives will illustrate clearly all details about the preparation and submission of the tender proposal, as well as addressing all technical and contractual questions raised by bidders. The estimated duration of the site visit is 1 hour per company but may be extended/reduced as needed.

Participation is mandatory, as no variation in price and/or schedule will be authorized due to lack of knowledge of the site condition.

Bidders shall consider their participation to the pre-bid site visit / conference as “cost of business”. Subsequently, UNHCR will not reimburse any attendance costs.

## **2.4 YOUR OFFER**

Your offer shall be prepared in English.

Please submit your offer using the Annexes provided. Offers not conforming to the requested formats may be not taken into consideration.

### **IMPORTANT:**

Inclusion of copies of your offer with any correspondence sent directly to the attention of the responsible buyer or any other UNHCR staff other than the submission address will result in disqualification of the offer. **Please send your bid directly to the address provided in the “Submission of Bid” section 2.6) of this RFP.**

Your offer shall comprise the following two sets of documents:

- Technical offer
- Financial offer

### **2.4.1 Content of the TECHNICAL OFFER**

#### **IMPORTANT:**

No pricing information should be included in the Technical offer. Failure to comply may risk disqualification. The technical offer should contain all information required.

The Approved Technical Design and BOQ of the services requested by UNHCR can be found in **Annex C and Annex D**. Your technical offer should be concisely presented and structured in the following order to include, but not necessarily be limited to, the following information:

- **Description of the company and the company's qualifications**

A description of your company with the following documents:

- Company profile with regards to Buildings Construction, Registration Certificate and years in operation
- Your audited financial statements of the last 3 years
- The organization structure or organization chart of your company
- Valid trading license to carry out the services and execute the works subject of this RFP
- Written statement declaring that your proposal is valid for **180 calendar days** from the closing date of this RFP
- List and contact details of references for at least 3 similar projects performed by your company
- A list of skilled labor, Qualified Technical Staff (Engineers, Project Manager, etc), including their CVs

Any information that will facilitate our evaluation of your company's substantive reliability, financial and managerial capacity to provide the services.

- **Understanding of the requirements for services, proposed approach, solutions, methodology and outputs**

Any comments or suggestions on the BOQ, as well as your detailed description of the manner in which your company would respond to the BOQ:

- Similar services provided to UN/NGO entities;
- A description of your firm's capacity to provide the service;
- A description of your firm's experience in these services.
- List of all machinery, equipment and tools to be mobilized for performance of the construction works described in **Annex C** and **Annex D**
- Project assumptions and constraints based on your understanding of the project
- The methodology approach to be used in addressing the issues outlined in the BOQ
- Proposed Project Schedule – Detailed Work Plan using Gantt chart, including all major design and construction activities and allotment of resources for each project milestone. Proposed schedule shall be prepared in calendar days. Do not indicate dates, use only durations. The plan must cover the period from signing of the contract to site clearance, mobilization, implementation and completion / hand-over to UNHCR of the required works
- Site visit (mandatory).

**Vendor Registration Form:** If your company is not already registered with UNHCR, you should complete, sign, stamp, date and submit with your technical proposal the Vendor Registration Form (**Annex E**). If your company is already registered with UNHCR, please submit an empty Vendor Registration Form clearly indicating your UNHCR Vendor ID.

**UNHCR General Conditions for Provision of Services, UNHCR General Conditions of Contracts for Civil Works and UN Supplier's Code of Conduct:** Your technical offer should contain your acknowledgement of the UNHCR General Conditions for Provision of Services and UNHCR General Conditions of Contracts for Civil Works by signing **Annex A**, **Annex B** and **ANNEX F**. However, please note that submitting an offer is deemed as full acceptance of UNHCR's General Conditions for Provision of Goods and Services, as well as **Annex B** and **Annex F**.

## **2.4.2 Content of the FINANCIAL OFFER**

Your separate **Financial Offer** must contain an overall offer in a single currency, either in Afghan Afghani (Afs) or US Dollars (US\$).

The financial offer must cover all the services to be provided, including cartage of all remaining materials upon completion of the works (price "all inclusive").

The Financial Offer is to be submitted as per the BOQ & Financial Offer Form (**Annex D**). Bids that have a different price structure may not be accepted.

UNHCR is exempt from all direct taxes and customs duties. With this regards, price has to be given without VAT.

You are requested to hold your offer valid for minimum 120 calendar days from the deadline for submission. UNHCR will make its best effort to select a company within this period. UNHCR's standard payment terms are within 30 days after satisfactory implementation and receipt of documents in order.

The cost of preparing a bid and of negotiating a contract, including any related travel, is not reimbursable nor can it be included as a direct cost of the assignment.

## **2.5 BID EVALUATION:**

### **2.5.1 Supplier Registration:**

The qualified supplier(s) will be added to the Vendor Database after investigation of suitability based on the submitted Vendor Registration Form and supporting documents. The investigation involves consideration of several factors such as:

- Potential capacity of the firm to deliver the scope of services required
- Company strength, core business, proposed technical personnel and relevant experience
- Track record and current clientele
- Proposed project schedule – detailed work plan

## 2.5.2 Technical and Financial evaluation:

For the award of this project, UNHCR has established an evaluation criteria which govern the selection of offers received. Evaluation is made on a technical and financial basis. The percentage assigned to each component is determined in advance as follows:

The **Technical offer** will be evaluated using inter alia the following two stage criteria and percentage distribution: **70%** from the total score:

<b>Company Name:</b>			
<b>* For the scoring during the evaluation, please refer to the score guideline in blue</b>			
<b>No.</b>	<b>Technical Evaluation Criteria</b>	<b>Pass</b>	<b>Fail</b>
<b>1 - First Stage Evaluation: PASS / FAIL Criteria</b>			
a	Registered in Afghanistan		
b	Submission of a valid license for construction works		
c	Undertook the mandatory site visit		
d	Accepts, and submitted signed (or Stamped) UNHCR General Conditions of Contract for Services (Annex A), UNHCR General Conditions of Contract for Civil Works (Annex B) and Supplier Code of Conduct (Annex F)		
e	Submission of a completed (signed and stamped) Vendor registration Form (Annex E) - vendors already registered with UNHCR to return blank vendor form marked 'ALREADY REGISTERED'.		
f	Accepts proposal validity of <b>180</b> calendar days from the closing date of this RFP		
<b>Result</b>			
<b>2 - Second Stage Evaluation: SCORING Criteria</b>		<b>Max Points Obtainable</b>	<b>Points Obtained</b>
<b>g</b>	<b><i>Description of the firm and relevant qualifications (15 points)</i></b>		
	i. Years of experience (accumulated project duration to be converted to years) in providing construction services including contract copies, appreciation letters or any other documents showing project successful completion.	3	0.0

	ii. Organization structure or chart (of the firm)	3	0.0
	iii. Past experience for similar projects: Project list, project completion certificates and contact details of references, incl. UN/NGOs & Govt.	4	0.0
	iv. Geographical exposure and previous experience in/near the project location.	3	0.0
	v. Bidders based in the region where the project site is located promoting local economy and engage the community	2	0.0
<i>h</i>	<b><i>Understanding of UNHCR's requirements (35 points)</i></b>		
	vi. Technical Proposal (Proposed approach to carry out the works / addressing the requirements outlined in the BOQ) A clear, well-articulated approach from mobilization to demobilization including: - A description of the environmental considerations and safety from natural hazards such as susceptibility from flooding, erosion, earthquake and slide, avalanches and etc - Experience of redesigning of footings as a result of geotechnical test for vertical structures - Waste management/disposal - Environmental Protection during implementation - Social/community mobilization in support of the project - Coordination and communication with relevant authorities to avoid undue delays	15	0.0
	vii. Submission of quality control and safety plan : - The quality control plan must specify quality standards, practices, resources, specifications, and the sequence of activities relevant to a particular product, type of quality control measures/tests, service, project, or contract. - The safety plan should at a minimum include responsibilities and chains of command, emergency response plan under security threat, natural disaster and safety incident, continuous monitoring and capacity building for the employees and effective reporting and communication mechanism	10	0.0
	viii. Proposed project schedule – detailed work plan using Gantt chart (Baseline for the scoring is UNHCR's estimated duration)	5	0.0

	ix. Project assumptions and constraints based on an understanding of the project : - Identification of possible risks/constraints during the implementation of the project with mitigation measures - Security threat including influence of local warlord/community elders - Supply chain, availability of construction materials locally, and access to project site - Weather (Seasonal raining/snowing, flooding, rain catchment, flood water direction) - Coordination with stakeholders (1pt) - Poor performance of unskilled laborer and/or subcontractors for specific tasks	5	
<b>i</b>	<b>Implementation Capacity (15 points)</b>		
	x. List of all machinery, relevant equipment and tools considering the nature of projects to be mobilized for performance of the works described in Annex C and Annex D - Earth Moving Equipment: Excavator, Grader, Loader, Backhoe, Bulldozer, Trencher, Scraper and etc.. - Construction Vehicle: Tippers, Dumpers, Tankers, Trailers, Dump Truck and etc.. - Material Handling Equipment: Mobile Crane, Fork Lift, Tractor and etc.. - Construction Equipment: Concrete mixer, mortar mixer, Compactor, Paver, Road roller, Digging Bar, Drill Machine, Sand Screen Machine and etc. - Construction Tools: End Frames, Hand Saw, Hoe, Ladder, Line and Pins, Mason's Square, Measuring Box, Measuring Tape, Polisher, Earth Rammer, Sledge Hammer, Spade, Spirit Level, Tile Cutter, Vibrator, Wedge, Wheel Barrow, electrical multi tester, voltage indicator, pipe cutter, core drill, pipe-iron bar bender and etc..	5	0.0
	xi. List of skilled labor, qualified technical staff (Engineers, Project Manager, administration manager and etc.) including their CVs	5	0.0
	xii. Potential financial capacity to fund until the first milestones (in absence of advance payment by UNHCR)	5	0.0
<b>j</b>	<b>Materials and finished works warranty (5 points)</b>		
	xiii. Clarity on origin / brands of the proposed materials relevant to the project	2	0.0
	xiv. Submission of overall warranty for the project and specification/warranty of relevant major construction materials	3	0.0
<b>Total points</b>		<b>70.00</b>	<b>0.00</b>

Remark: The Technical offer score will be calculated according to the percentage distribution for the technical and financial offers.

**In order to proceed to further stages of the evaluation process, the submitted proposal must obtain minimum 40 points or above of the total technical obtainable score, 70 points.**

**During the technical evaluation process, the bidders' previous performance "Recorded Officially by the respective UNHCR Office" will be considered by the Evaluation Team and reflected in the Technical Evaluation Report**

The **Financial offer** will use the following percentage distribution: **30%** from the total score.

The maximum number of points will be allotted to the lowest price offer that is opened and compared among those invited firms. All other price offers will receive points in inverse proportion to the lowest price; e.g.,  $[\text{total Price Component}] \times [\text{US\$ lowest}] \div [\text{US\$ other}] = \text{points for other supplier's Price Component}$ .

For evaluation purposes only, the offers submitted in currency other than US Dollars will be converted into US Dollars using the United Nations rate of exchange in effect on the date the submissions are due.

## **2.6 SUBMISSION OF BID:**

Bids should be submitted by file upload to eTenderBox, the online bid registration tool of UNHCR. The eTenderBox can be accessed via the following URL:

<http://etenderbox.unhcr.org>

In order to use eTenderBox, registration on the website is required. This registration is exclusively for eTenderBox and does not replace any other registration with UNHCR.

A supplier should have only one registered email account in the system. The supplier must use only that eTenderBox account for managing its offers to UNHCR.

In case the password is forgotten that account cannot be used anymore, and new registration is required. The eTenderBox Registration Guide and Use Manual are available at the above URL and provided as annexes to this RFP.

### **IMPORTANT:**

The technical offer and financial offer are to be sent in separate documents. Failure to do so may result in disqualification.

Allowed extension for files to upload are .doc, .docx, .xls, .xlsx, .rtf, .png, .jpg, .jpeg, .pdf, .txt, .zip, .ppt, .pptx, .mbp, .rar, .gif, .tif and .tiff. Executable files (.exe, .bat, .cmd, etc.) should not be uploaded.

The maximum size limit per file is 10MB.

Uploaded files can be amended by the Supplier while the tender is open. The selected files for upload are submitted when the 'Save & Submit' button is clicked on. Therefore, this button must be clicked before the deadline expires. If done so, the selected files will be submitted and uploaded successfully even if the deadline expires during the file upload. It is the Supplier's responsibility to ensure that all files of the final offer are submitted by the tender expiration deadline.

Once the deadline for submission is expired, the bid will be automatically closed after which the uploaded files can be reviewed but options for additional upload and deletion of previously uploaded files are not available anymore. To ensure the safe submission of the full and final offer, it is recommended to have all files uploaded well before the tender deadline.

**DEADLINE: 18 October 2021**

### **IMPORTANT:**

Any bid received after this date or sent to another UNHCR address may be rejected. UNHCR may, at its discretion, extend the deadline for the submission of bids, by notifying all prospective bidders simultaneously.



It is supplier's responsibility to verify that documents and correspondence have been submitted properly before the deadline.

UNHCR will not be responsible for locating or securing any information that is not identified in the bid. Accordingly, to ensure that sufficient information is available, the bidder shall furnish, as part of the bid, any descriptive material such as extracts, descriptions, and other necessary information it deems would enhance the comprehension of its offer.

## **2.7 BID ACCEPTANCE:**

UNHCR reserves the right to accept and/or reject the whole or part of your bid without having to assign a reason whatsoever

UNHCR may at its discretion increase or decrease the proposed content when awarding the contract and would not expect a significant variation of the rate submitted. Any such increase or decrease in the contract duration would be negotiated with the successful bidder as part of the finalization of the Purchase Orders for Services.

UNHCR may, at its discretion, extend the deadline for the submission of bids, by notifying all prospective suppliers in writing. The extension of the deadline may accompany a modification of the solicitation documents prepared by UNHCR at its own initiative or in response to a clarification requested by a prospective supplier.

Please note that UNHCR is not bound to select any of the firms submitting bids and does not bind itself in any way to select the firm offering the lowest price. Furthermore, the contract will be awarded to the bid considered most responsive to the needs, as well as conforming to UNHCR's general principles, including economy and efficiency and best value for money.

## **2.8 CURRENCY AND PAYMENT TERMS FOR PURCHASE ORDERS**

Payment will be made in accordance to the General Conditions for the Purchase of Services and in the currency in which the Purchase Order (PO) is issued. Payments shall only be initiated after confirmation of successful completion by UNHCR business owner.

### **2.8.1 Payment Schedule**

All services included in this RFP and the subsequent contract will be paid as per the executed amount of work at each stage completion. All payments will be made in the currency of offer (and PO) and in accordance with the UNHCR General Conditions for the Purchase of Services.

Invoices will be settled after the completion and acceptance of the milestone deliverables.

All payments shall be technically endorsed by the UNHCR Project Manager / Engineer and approved by the UNHCR local office up on issuance of a completion certificate by UNHCR.

### **2.8.2 Advance Payments**

Advance payments are not applicable for this tender and subsequent contract.


### **2.8.3 Warranty Retainer**

A total of 10% of the full/total contract's amount will be retained for a period of 1 year as a retention fee. The amount shall be deducted from each interim invoice / payment, as indicated under clause '2.8.1 Payment Schedule', above. The retainer will be released after the expiry of the warranty period (defects and liabilities period), 1 year after completion and acceptance.

## 2.9 UNHCR GENERAL CONDITIONS OF CONTRACTS FOR THE PROVISION OF SERVICES

Please note that the General Conditions of Contracts (**Annex A**) (as well as for Civil Works where applicable – **Annex B**) will be strictly adhered to for the purpose of any future contract. The Bidder must confirm the acceptance of these terms and conditions in writing.

Sule Adeiza Yakubu  
Senior Supply Officer  
UNHCR Country Office, Kabul, Afghanistan

The seal of the United Nations High Commissioner for Refugees (UNHCR) is visible in the background. It is a circular emblem with the UN logo at the top, the text "REPRESENTATION IN AFGHANISTAN" around the perimeter, and "KABUL" at the bottom. The UNHCR logo itself is in the center, featuring a stylized figure holding hands.