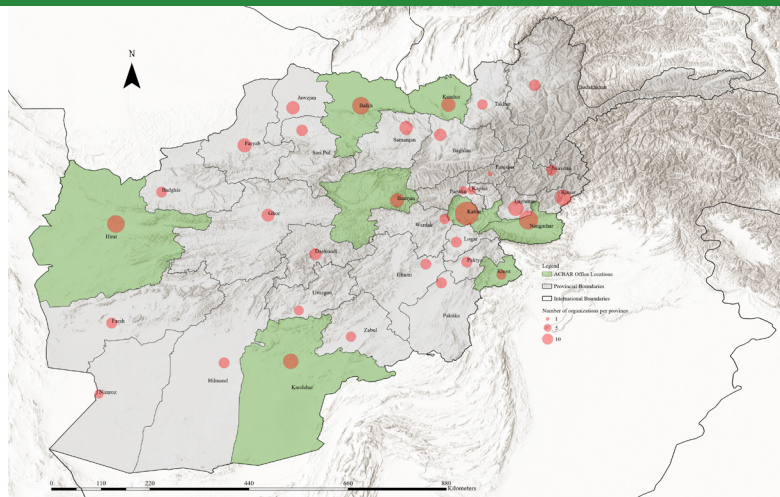




# Accountability to Affected People (AAP) Capacity Mapping Assessment

April 2025

Accountability to Affected People (AAP) is recognized as a cross-cutting priority across all sectors, ensuring that the voices, needs, and perspectives of crisis-affected populations including women, men, girls, boys, people with disabilities, and other marginalized groups are systematically integrated into the design, implementation, and evaluation of humanitarian and development programs. In support of this commitment, ACBAR undertook a capacity mapping assessment to evaluate the practices of its member organizations in engaging with communities across Afghanistan. The assessment focused on community engagement mechanisms and the degree to which all population groups within targeted areas are meaningfully included in programming processes. The goal was to strengthen accountability and promote more inclusive and responsive approaches across the NGO community. A total of 62 ACBAR member organizations participated in the assessment, including 28 international NGOs and 34 national NGOs.



## General Information:

Organizations  
Participated in  
the assessment

International  
National

45%  
55%



39%

of the organizations who took part in the assessment were women led organizations.

94%

of the organizations reported that they actively participate in the humanitarian clusters and working groups meetings.

73%

of the organizations indicated that they actively participate in the AAP working groups meetings.

Proportion of organization work per sector:

	Protection	77%		Nutrition	48%
	Livelihood	69%		Emergency	48%
	Education	61%		Child Protection	44%
	Health	58%		Shelter	10%
	Environmental Health	53%		Other	3%

68%

of the organizations reported that they contribute to the AAP community voice platform on bi-monthly basis

## Key findings:

### Accountability and Inclusion:

98%

of the organizations confirmed that they have integrated policies and practices related to program quality, accountability, and effectiveness across their operations

23%

of the organizations stated that their policies and practices related to quality, accountability, and program effectiveness are not aligned with the Afghan context

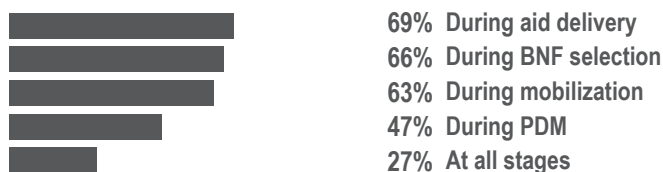
97%

of the organizations reported that they have identified strategies to engage women, children, persons with disabilities (PWDs), and other marginalized groups in their projects

87%

of the organizations reported that they distribute IEC materials in local languages to promote accountability when engaging communities in programming

Proportion of organizations indicating the stages of the project cycle at which IEC materials are distributed: (Multiple options)



Proportion of organizations reporting the department responsible for overseeing the implementation of community engagement and AAP within their organization (Multiple option)



Proportion of organizations confirmed the integration of the Washington Group set of questions into community-based data collection

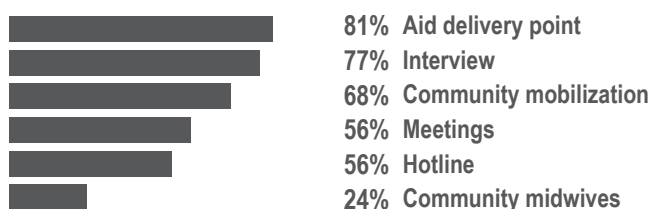
Yes  
Depends on project  
No

40%  
32%  
28%



### Information and Transparency:

Proportion of organizations reporting the methods they used to provide or disseminate project-related information to project participants, including women, girls, boys, men, and persons with disabilities, in affected communities: (Multiple option)





# Accountability to Affected People (AAP) Capacity Mapping Assessment

**84%**

of the organizations indicated that they periodically assess the information needs of the communities they support

Proportion of organizations indicating the frequency of information dissemination to targeted communities



Proportion of organizations reporting women's top three needs, based on findings from recent internal assessments they conducted:

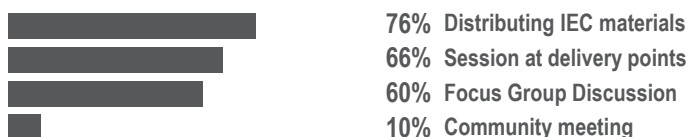
(Multiple options)



**90%**

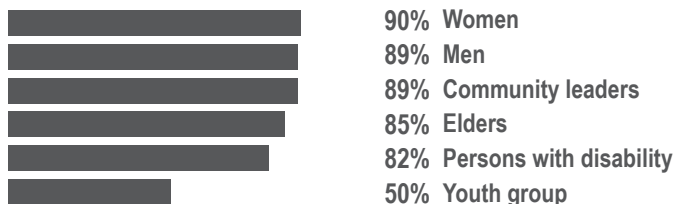
of organizations confirmed conducting awareness sessions on Accountability and PSEA across all targeted communities, with a particular focus on at-risk groups

Proportion of organizations stated the awareness session methods through which they conduct: (Multiple options)



## Community Participation:

Proportion of organizations reported whom they normally consult within the communities: (Multiple options)



Proportion of organizations reporting community consultation during the program cycle

At all stages  
Partially

66%  
34%

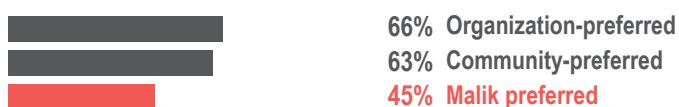


## Community Feedback and Accountability:

**98%**

of organizations confirmed having a complaints and feedback mechanism in place

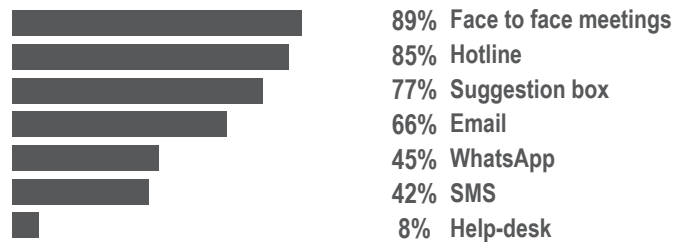
Proportion of organizations indicated the approach used to design their community complaints and feedback mechanisms: (Multiple options)



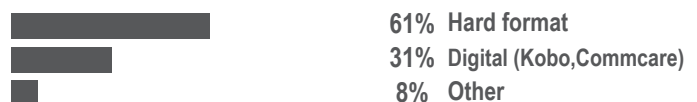
Proportion of organizations indicating the frequency with which they collect feedback from communities



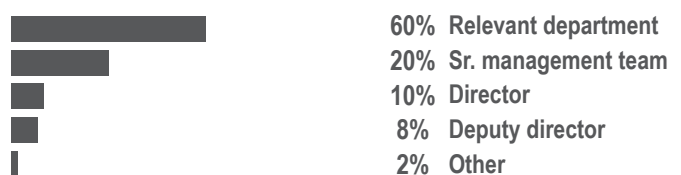
Proportion of organizations specifying the types of communication channels used to engage communities, collect their feedback, and address their concerns: (Multiple options)



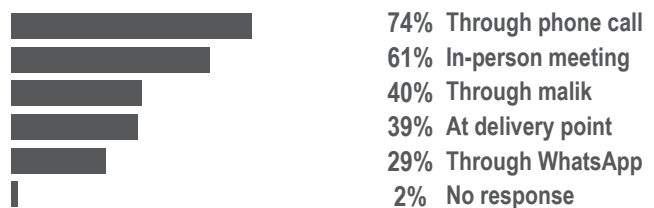
Proportion of organizations reporting the methods used to document complaints and feedback from communities:



Proportion of organizations indicating to whom they refer non-sensitive complaints and feedback from communities



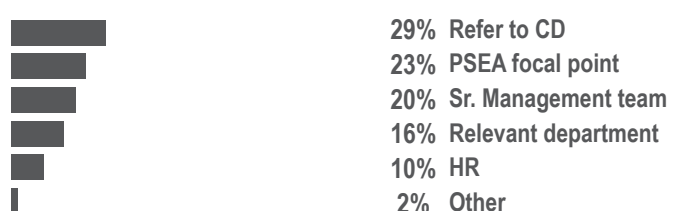
Proportion of organizations reported the way they respond to feedback and concerns shared by communities



Proportion of organizations reporting how frequently they adapt or adjust their programs based on feedback received from communities



Proportion of organizations reporting the procedures followed for handling sensitive complaints



## Capacity Strengthening:

**47%**

of organizations stated the need to strengthen staff capacity on community engagement and AAP

Proportion of organizations identified areas where their staff require capacity strengthening to improve accountability during program implementation

